

Food Waste



Reducing food waste helps us to mitigate the effects of climate change, improve global food security and create a more efficient and resilient business. We see it as a fundamental building block to delivering our Better Future Plan. We are continually looking for innovative ways to reduce our food waste, and for the waste that is unavoidable, to ensure we maximise the social benefit of its distribution.

Key target

By 2030, we will reduce our food waste (measured as a percentage of food handled) by 50% from a 2017 baseline of 9.52%, in line with the UN Sustainable Development Goals (UN SDGs) Friends of Champions 12.3 commitment.

Progress highlights

16.1% reduction in food waste

as an overall percentage of food handled from our baseline, a 5% improvement on our FY22 position of 11%.

770 tonnes of food prevented from being wasted through our partnerships.

1,833,370 equivalent number of meals donated through our food surplus redistribution programmes.

We have developed a five-year Food Waste Roadmap and are in the process of business sign off before publishing.

We have put significant focus on improving data sourcing and reporting processes, which has driven reduction improvements.

Goal	KPIs	FY17	FY21	FY22	FY23
By 2030, we will reduce our food waste by 50%	Total food waste (tonnes)	42,180	31,521	36,737	34,523
	Animal feed (tonnes)	7,285	4,913	5,911 ¹	6,506
	Surplus redistribution (tonnes)	746	886	688	770
	Total production (tonnes)	392,654	353,895	389,473	390,237
	Total food handled (tonnes)	442,865	391,215	433,012	432,050
	Food waste as a % of the product and ingredient handled by your organisation	9.52%	8.06%	8.48%	7.99%
	Percentage change in tonnes of food wasted as percentage of tonnes of food handled, compared to baseline year (FY17 = 9.52%)	-	-15%	-11%	-16%
	Percentage change in food waste in tonnes, compared to baseline year (FY17 = 42,180)	-	-25%	-13%	-18%
	Equivalent number of meals donated through food surplus redistribution programmes	-	2,094,130	1,637,879	1,833,370

¹ Number revised following reporting improvements.

Delivering on the UN SDGs



What's next in FY24

- We plan to continue building on our partnerships with The Felix Project, Fareshare and Company Shop, exploring ways to redistribute challenging edible food waste products, such as those with short shelf lives.
- Launching our five-year Food Waste Roadmap, which will get us to our 50% reduction target and will help to mitigate existing and emerging challenges in this area.
- A focus on innovation – we will continue to explore how we can repurpose organic waste streams and capture CO2 emissions, as part of a collaborative research initiative with Fera Science, Future by Insects, Tesco, WWF and Hilton Food Group.
- We will develop a new industry engagement with a London-specific local government initiative to reduce food waste in London, where we have three sites.