#### **SECTION 172 (1) STATEMENT**

The Company is a subsidiary of Greencore Group plc (the 'Group' or 'Greencore') and part of the Greencore group of companies. The Company has adopted the Group's extensive processes that are in place to engage with our broad range of stakeholders which are integral to our success.

Oversight of the Group, including the Company, is carried out at Group level which is responsible for setting strategic priorities including supporting stakeholder engagement. As usual with large companies, the Group delegates authority for the control and direction of the Company and the day-to-day management of the Company to the Group Chief Executive Officer and the Group Executive Team. To ensure alignment with the legal entity framework members of the Group Executive Team make up the directors of the Company, together with a finance expert. The Group promotes high standards of corporate governance throughout the organisation and the Company's Board upholds these standards. The Company's Board holds meetings as and when required to consider the impact of key proposals and material matters affecting its business.

The Board of Directors of the Company (the 'Board') is committed, both individually and collectively, to promoting the success of the Company through regular engagement with all stakeholders including our colleagues, customers and the wider community. The Board recognises the importance of maintaining strong relationships with each of our key stakeholders and understanding their needs in order to deliver value and build a better, more resilient and sustainable business. When making decisions, the Board ensures that particular regard is given to the following matters set out in s 172(1) (a) – (f) of the Companies Act 2006:

- The likely consequences of any decision in the long term;
- The interests of the company's employees;
- The need to foster the company's business relationships with suppliers, customers and others;
- The impact of the company's operations on the community and the environment;
- The desirability of the company maintaining a reputation for high standards of business conduct; and
- The need to act fairly as between members of the company.

The Board is aware that the Company's actions and decisions impact all of our stakeholders and it ensures that there is regular dialogue taking place with stakeholders, which is carried out by those most relevant to the stakeholder group or issue, and discussed appropriately in the boardroom.

Our relationships and regular dialogue with stakeholders continued to be of upmost importance during the period as we navigated our way through challenges presented by the cost of living challenge and inflationary environment in the UK together. The table below sets out the Group's and the Company's approach to stakeholder engagement as the Company follows the Group's processes, why stakeholders matter and how these stakeholders influenced key decisions made during the financial year. Our stakeholders can be confident that the contents of our corporate reporting reflect the frameworks for strategy, stakeholder engagement, governance, risk management and culture as established and consistent with the Group and overseen by the Board.

# STRATEGIC REPORT (continued) SECTION 172 (1) STATEMENT (continued)

#### Stakeholder group **Engagement** How this stakeholder group influenced the board agenda and long term decision making (s 172(1)(a)) Our people -Through numerous channels, a significant number of engagement During FY24, there was continued s172(1)(b)(e) activities with colleagues are undertaken each year, such as progress made with the Company and colleague forums across our sites, or through the anonymous People Group's colleague engagement initiatives. By embedding a safety at the Core survey and Pulse Engagement Survey. Through these The appointed Workforce Engagement culture, human rights Director ensures that colleagues voices activities, the Board and management are provided with valuable and providing inspiring insights from colleagues expressing their views, both positive and are heard in the Boardroom and their leadership and having negative. Colleagues' views about where they work are obtained interests are taken into consideration engaging and effective from the People at the Core survey results, whereas the colleague when making important decisions. teams, we ensure that forums provide opportunities for 'two-way' dialogue with senior The results of the annual "People at the people are at the core of leaders in the business. our business. Core" survey, are utilised to provide The Board and employees are regularly updated on the numerous insight into the retention and recruitment regular communication channels such as weekly CEO videos, the challenges for the Group and Company colleague app, Connect+, fortnightly leadership calls, the quarterly and how we plan to further improve leadership forum, while our peer to-peer listening service, Talk2Us, colleague engagement going forward. continues to offer colleagues a confidential service that they can use for emotional and social support and the confidential Further, for future improvements there whistleblowing hotline "Speak Up!". are a number of initiatives to build on those which are ongoing, including; The work of the Group appointed Workforce Engagement Director Continued expansion of our continued in FY24 through meeting with colleagues and providing 'staff shop' concept to ensure as the Board with valuable feedback which managers have been able many colleagues as possible get to act upon. Additional to above, there were also a number of access to discounted products; initiatives continued in FY24 which provided additional feedback, Relaunch our colleague app, including: Connect +, to ensure it is best 'Walk in my Shoes' a programme which sees senior leaders utilised to enhance spend one day a quarter working in the frontline roles; engagement; Introduction of a new people management system, People Implement more robust team XD, which further enhances key processes and helps to briefing processes during FY25 streamline and standardise work; including regular Town Hall Reduce our Impact ('Roi') – to embed wider environmental sessions at all sites; awareness and ownership, a programme ambassador was Launch of an emplovee created, 'Roi' the penguin, to help colleagues understand volunteering scheme to provide our environmental impacts and the actions they can take colleagues with the opportunity to help us reduce our consumption; and to support local charities; In-house online coaching and mentoring portal. Provide opportunities for all discounted 'staff shops' at several sites; and colleagues to have annual onedevelopment continuation of our colleague forums at both site and to-one with their functional level. conversations The Group Code of Ethics and Business Conduct and Inclusion and managers; Diversity policy, which both apply to the Company as a subsidiary of Review the focus we put on The the Group, also ensure that the work environment is free of Greencore Way to support our discrimination, free of any practices which amount to racial, growth journey. religious or sexual harassment and ensures that all colleague personal information is secure and remains confidential. Additionally, recognising the importance of a diverse and inclusive workplace, the The code also sets out the key principle of 'People at the Core' and Group Board approved the Board how the safety, health and welfare of all colleagues is fundamental Diversity Policy, ensuring its alignment to this principle. It also outlines how a diverse workforce enables us with the Group Inclusion and diversity to achieve better business outcomes. The Code of Ethics and Policy. **Business** Conduct is available tο read on https://www.greencore.com/sustainability/our-responsibilities/ The Diversity and Inclusion policy is available to read on https://www.greencore.com/about-us/inclusion-diversity/

# STRATEGIC REPORT (continued)

Stakeholder group	Engagement	How this stakeholder group influenced the board agenda and long term decision making (s 172(1)(a))
Our customers –	The Company's teams interact with our customers on a	During FY24, we developed and launched a number of
s172(1)(c)(e)	daily basis at multiple levels including at the overall Group	new product ranges in response to existing and
	level. These interactions help develop, improve and refine	emerging trends. At the same time, we also worked
We are in business to	our products and ensure quality and food safety, through	with customers to streamline the number of raw
provide an important	collaborative projects, market insights and innovation	materials in our products.
service to our valued	workshops with existing and new products aligned to our	
customers who rely	healthy and sustainable diets ('HSD') strategy.	Customer and industry feedback was regularly shared
on us to provide		with the Group Board and Company, helping us
quality products	The Group Board supports the Group and Company as it	understand and support customer opportunities and
sustainably,	identifies opportunities to deepen these relationships and,	potential issues as they arose.
on time and at a	through the Sustainability Committee, is particularly	
competitive price and	focused on opportunities with customers to progress our	During FY24, the Company, as a member of the
engagement helps us	HSD agenda.	Group, advanced the Better Future Plan with a focus
understand both their	TI 0 0 1 (5): 10 : 0 1 : 1:1	on progressing the data and systems framework to
needs and the needs	The Group Code of Ethics and Business Conduct, which	measure performance effectively. The Group's
of the consumer.	applies to the Company as a subsidiary of the Group, also	Sustainability Report for FY24 is available on
Key areas of focus	outlines the fundamental principles of integrity, confidentiality and legality when engaging with our	www.greencore.com.
include the	stakeholders, including our customers.	
development of	stakeholders, including our customers.	
valued long-term	In addition to this it outlines our focus on ethical and fair	
partnerships,	trading and how we strive to deal fairly and honestly with	
innovating together	our customers to sustain our competitive advantage	
to provide great-	through the provision of excellent products and services.	
tasting	The Code of Ethics and Business Conduct is available to	
sustainable quality	read on https://www.greencore.com/sustainability/our-	
food to the highest	responsibilities/	
technical and food		
safety		
standards.		

#### **STRATEGIC REPORT (continued)**

Stakeholder group	Engagement	How this stakeholder group influenced the board agenda and long term decision making (s 172(1)(a))
Our suppliers – s172(1)(c)(e)  By working closely with our suppliers, we better understand	Our procurement teams interact daily with suppliers, holding workshops as appropriate to drive strategies for mutual benefit, sharing our strategy on growth and sustainability, and requesting support as required in relation to volume, quality and source.  The Group and Company Board is updated regularly on our	We have continued to work with our suppliers to learn as much as we can about where our ingredients come from and how they are produced.  Delivering our sustainability goals will make us more purposeful, make us a better business to work with, make us all prouder to be part of the Company and
our supply chain, helping us identify potential issues and opportunities for the supplier, the Group and our customers	key relationships and, through its Sustainability Committee, is particularly focused on sustainable sourcing and working with suppliers. We encourage ethical sourcing and identify areas of our supply chain that may be at risk from modern slavery and human rights abuses.	will ultimately ensure that we make every day taste better by making great food for all, that is accessible, healthier and sustainable going forward and in the long term.  During FY24, the Group Board approved its Modern
	Our Group and Company Board also receive updates relating to shared challenges, (e.g. inflation and responsible sourcing), and, importantly, through the Audit and Risk Committee, monitor payment terms to ensure these are fair and reasonable.	Slavery and Human Trafficking Transparency Statement, which is available to read at <a href="https://www.greencore.com/sustainability/our-responsibilities/">https://www.greencore.com/sustainability/our-responsibilities/</a> The Company is required to comply with the requirements of this statement as a member of the Group.
	A key pillar to the Group's Sustainability Strategy is Sourcing with Integrity and the Group's Sustainability Committee has reiterated the Group's intention to be an ethical business, sourcing its priority ingredients from a fairer and more sustainable supply chain. The continued focus on sustainability with our suppliers has seen the Group, which includes the Company, work with suppliers to source in ways that protect ecosystems, reduce emissions and enhance livelihoods. We also engage with suppliers on climate-related issued by setting minimum requirements and including climate performance in supplier selection and management processes. The ethical treatment of workers in the supply chain is also an increasing area of focus. We carry out rigorous ethical assessments of our raw materials to identify areas within our supply chains that are most at risk of modern slavery and human rights abuses.	
	The Group Code of Ethics and Business Conduct, which applies to the Company as a subsidiary of the Group, also outlines the fundamental principles of integrity, confidentiality and legality when engaging with our stakeholders, including our suppliers. The Code of Ethics and Business Conduct is available to read on <a href="https://www.greencore.com/sustainability/our-responsibilities/">https://www.greencore.com/sustainability/our-responsibilities/</a>	

# STRATEGIC REPORT (continued)

Stakeholder group	Engagement	How this stakeholder group influenced the board agenda and long term decision making (s 172(1)(a))
Local communities—s172(1)(d)(e) As a major employer within the areas where we operate, it is vital that we contribute positively to our communities and respond to their evolving needs.  Our ambition is to integrate into local communities by using our products, services, capabilities and passion to benefit the communities where we operate.  Our strategy has three key pillars focused on food surplus distribution, volunteering and charitable giving, with this year's focus being on food surplus distribution.	The Company's operating facilities are generally significant operations in the context of the local communities in which they are located. Colleague representatives from each site have regular dialogue with local representatives and local business groups on relevant matters. The Company as part of the Group, also seeks to support local communities through food donation, food education, volunteering and fundraising. This is in response to the growing and changing needs of local communities.  Food surplus donation is a central focus for our community engagement efforts, and while the Company strives to minimise food waste in our operations, it is unavoidable and so we are committed to ensuring we maximise the social benefit of the food. We work with a number of food distribution organisations including FareShare (including The Felix Project), The Bread and Butter Thing and The Company Shop (including Community Shop) to maximise food surplus redistribution and holding volunteering and teambuilding days to help understand how we can work together more effectively.  As part of our commitment to make sure no food goes to waste, and to support our colleagues in the most direct way possible, we have also progressed an initiative focused on expanding our existing colleague shop network. We also signed up to the Coronation Food Project to supply planned manufactured food to support those in need via FareShare.  In addition, sites are empowered to work with local good	
	In addition, sites are empowered to work with local good causes that are meaningful to their colleagues, supplying surplus food, fundraising and volunteering as appropriate.	
	The Group Code of Ethics and Business Conduct, which applies to the Company as a subsidiary of the Group, also ensures that the Company's activities are not harmful or detrimental to the natural environment in which they operate. In addition to this, it also outlines how we interact with our communities and the environment around us in a responsible and sustainable manner. The Group Code of Ethics and Business Conduct is available to read on <a href="https://www.greencore.com/sustainability/our-responsibilities/">https://www.greencore.com/sustainability/our-responsibilities/</a>	

# NOTES TO THE FINANCIAL STATEMENTS For the period ended 27 September 2024

STRATEGIC REPORT (continued)

Stakeholder group	Engagement	How this stakeholder group influenced the board agenda and long term decision making (s 172(1)(a))
Our shareholder and parent — s172(1)(f)	As a subsidiary of Greencore Group plc, the Company engages regularly with its parent company and has adopted the Group's extensive processes in order to promote the success of the business. Key areas of focus include our financial and operational performance, our strategy for sustainable growth, capital allocation and corporate governance.  Our ultimate parent, Greencore Group plc regularly communicates with shareholders through various channels (e.g. website and social media) and the plc Group Executive Team and Investor Relations team meet regularly with equity investors and analysts.  Attendance at the Group's AGM and the presentation of our annual and half year results and the associated roadshows also provide opportunities for engagement. Our CEO, CFO and Investor Relations team provide investor meeting updates and feedback to the Board. Our Board Chair, the Executive Directors and our Investor Relations team engaged with a number of our shareholders during the year and in person at the 2024 AGM.  The Group Code of Ethics and Business Conduct, which applies to the Company, also outlines our responsibility to protect shareholder value and to be transparent about our operations and performance. The Code of Ethics and Business Conduct is available to read on	agenda and long term decision making (s 172(1)(a))  The Group and Company Boards, in their decision-making process, consider the impacts of the decisions made at the Company level on the return to the Group and ultimate investors when considering the capital investment in the Company.  The Group Board also regularly considered whether a dividend should be paid from surplus capital to its parent company.  In FY24, the Group committed to a further £50m share buyback programme which was completed in November 2024. Subsequent to the period end, the Group announced that it is the Group's intention to pay a dividend of 2.0 pence per share.
	https://www.greencore.com/sustainability/our- responsibilities/	